

Learn more about Community Health Workers at health.ri.gov/chws







# What is a Community Health Worker?

# **A Community Health Worker** or CHW is...

## A Navigator.

CHWs help community members find and navigate complex health and social services that can often feel overwhelming to many people.

### A Partner.

CHWs are professionals in navigating challenges and accessing resources. They share similar life experiences, cultural backgrounds, languages, and often neighborhoods as the people they serve. This makes them experts on how to support their clients by addressing many challenges in their communities.

### An Advocate.

CHWs are frequently employed to assist historically marginalized communities. They improve the health and wellness of these communities by tapping into their strengths and connecting them to critical resources. They also advocate and work for policy changes to increase equity.



# A Trusted Member of the Community.

- CHWs go by many names (outreach workers, promotores de salud, doulas, peer recovery specialists, health educators, etc.).
- They serve in many roles (navigating complex insurance applications, finding food assistance, accessing services for older adults or family members with disabilities, screening for chronic health conditions, etc.).
- They practice active listening recognizing the dignity of all and fostering empathy.

